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Naomi Mercer is Senior Vice President, Diversity, Equity, & Inclusion for the American Bankers Association within the Office of Member Engagement. She is responsible for providing guidance and thought leadership, developing resources and tools, and helping our member banks with their diversity, equity, and inclusion programs.

Naomi came to the ABA after she transitioned from a military career where she served as an Assistant Professor in the Department of English and Philosophy at the United States Military Academy and in the Pentagon running the Army's gender integration and religious accommodation programs. Her educational background includes a doctorate in Literary Studies with a minor in Gender and Women's Studies from the University of Wisconsin-Madison and an Executive Certificate in Strategic Diversity, Equity, and Inclusion Management from Georgetown University's Institute for Transformational Leadership. She is the author of the academic monograph *Toward Utopia* (2015), a literary memoir, and *DEI Foundations: Practices to Accelerate Your Bank's DEI Journey* (2022).